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Education

- Master, School of Nation Cheng Kung University ,Tainan, Taiwan, 2007/6
- Ph.D. Candidate ,School of Nation Kaohsiung First University of Science and Technology ,Ph.D. Program in Engineering Science and Technology College of Engineering ,Kaohsiung, Taiwan, 2010/4/15

Area of Specialty

Applications of Management Sciences, Quality Management, Engineering Management, Production Management, Supply chain Management

Academic Experience

- Lecturer, Department of Business Administration, Southern Taiwan University, 2015/2 to present
- Lecturer, Department of Business Administration, Nan Jeon University of Science and Technology, 2008/09 to 2013/06
- Lecturer, Department of Occupational Safety and Health, Chang Jung Christian University, 2014/2 to present
- **2016.3.1 Obtained the qualification of the Ministry of Education as a lecturer / Certificate: Lecture No. 142803**

Publications

Journal Papers:

Conference Papers:

1. Mao-Sung Chen," An Empirical Study of organizational knowledge management, knowledge stock, and intellectual capital " e-CASE & e-Tech April 1-3,2018,Osaka,Japen
(DISTINGUISHED PAPER AWARD) -EI
2. Mao-Sung Chen ,"Intention of Opening Up the Network of Personal Data "ICIEA 2018 Singapore, April 26-28,2018.EI

3. Mao-Sung Chen,” The Relationships between Business Strategy, Knowledge Management, and Innovation Performance---A Case Study of the Medical Instruments and Apparatus Industry ” APCMHS-METS 2019,IWBB 2019 and ICMHET 2019 are co-held with APCMHS 2019 June 1-3,2019,Seoul,South Korea. (Paper ID:ICMHET 2019 E108)

Dissertation

Chen, Mao-Sung (2007) “The relationships Among Business Strategy, *Knowledge Management, and Innovation Performance---A Case Study of the Medical Instruments and Apparatus Industry in Taiwan*” Master Dissertation, University of National Cheng Kung, Tainan, Taiwan.

Patent

- Michael Chen , Digital Control Air Heating Electric Blanket(US 6,914,216 B1)
- Chen Mao-sung , Taiwan model patents: Improvement of the AC magnetic treatment device (new paragraph M No. 471 281)
- Chen Mao-Sung , Taiwan model patents: Tuizu heating massage device (new paragraph M No. 479 132)
- Chen Mao-Sung , Chinese mainland new patent: heating massage device (certificate number: No. 2846972)

Academic Service

■ National Cheng Kung University, College of Engineering, Master of Engineering Management, In-service Specialist Advisory Committee.(2016-2020)

Professional Certifications

- International Introductory Award in Customer Service(Chinese), NO:606484611/250,The City and Guilds of London Institute,2012/02
- International Introductory Award in Conflict Handling(Chinese), NO:606484611/20,The City and Guilds of London Institute,2012/02
- International Introductory Award in Selling(Chinese), NO:606484611/480,The City and Guilds of London Institute,2012/02
- ISO 9001:1994/2000 Quality Management System - Leading Reviewer Pass (IQA).
- The CNLA R.O.C. Laboratory Certification System Test Lab is responsible for passing the exam. (FQA / Mechanical field)
- CNLA R.O.C. Laboratory Accreditation System Reviewer passes the exam. (FQA / Mechanical field)
- THMM Sightseeing Tour - Business Manager / THMM Service Manager / THDMM Digital Marketing Manager

- Conference and Exhibition Activities Planning / International Etiquette Public Relations / Conference and Exhibition Marketing Management / Conference and Exhibition Project Management Manager
- UK City & Guilds service class license teacher training. (2012 China Research and Development Service Co., Ltd. - TRI)
- 1. Sightseeing meal management management personnel certification and teacher workshop. (CEO International Certification Center - 2013)
- 2. Conference and Exhibition Management Management Talent Certification and Teacher Workshop. (CEO International Certification Center - 2013)
- 3. Long Photo 2.0 Service and Silver Development Tourism Trends Development Teacher Seminar. (CEO International Certification Center - 2017)

Work Experience

- 1995/07 –now Shian Jia Meei Enterprise Co.,Ltd. ,Tainan ,Taiwan
General Manager / Corporate Management & Business Promotion